THE NEW HR IMPERATIVE: LEADING FOR GROWTH

It's no secret that business growth is powered by exceptional customer experiences that have people at their heart. HR has a unique opportunity to connect with the growth agenda to drive greater impact today.

OVER 50%

of leaders and employees say HR is not keeping up with the changing needs of their business

A lot of HR people have been trained into 'I'm in the service of the business, what can I do to make your life better', not 'you know what, here are the five levers you can pull in the business to make a difference.

Leena Nair Chief HR Officer, Unilever



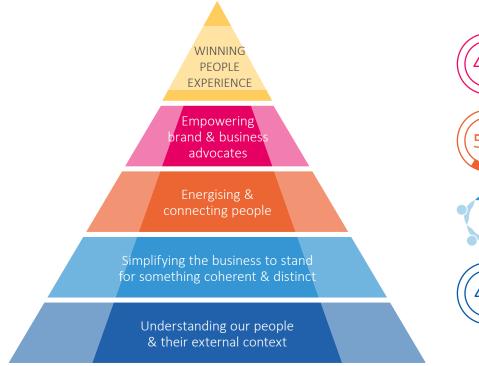
It's about pushing boundaries on how we need to lead differently; how we motivate and engage employees and create an environment that inspires performance & growth.

Mairead Nayager Global HR Director, Diageo

IT'S TIME TO STEP OUT OF THE SHADOWS

and reframe the role HR plays in your business to play a more influential role in driving the strategic agenda.

We identified 4 specific areas where HR can drive greater value:







Believe employee communication





Ranked poor leadership as the worst thing about their company



Believe employee insight is the most important area to improve

BRAND LEARNING

To deliver greater value, HR needs to build capabilities in key areas:

Analytics, insight & segmentation

Engagement & digital

Purpose & branding

Leadership & coaching.

ASK YOURSELF THESE FOUR QUESTIONS TO GET STARTED!



Sources:Growth Drivers Study – Brand Learning, 2015; Join-Up to Stand Apart Study – Brand Learning, 2016; The New HR Imperative Study – Brand Learning, 2017; in-depth interviews with Chief HR Officers and HR Directors from organisations including Unilever, GSK, Colgate, MetLife, Diageo, PepsiCo, EasyJet and BUPA